

ACCIDENT ASSISTANCE HANDBOOK

Call Freephone

03301759754



Lifestyle

Motor Claims Line: 03301759754

24HR / 365 DAY EMERGENCY ASSISTANCE
MOTOR CLAIMS LINE: 03301759754

Lifestyle Insurance Brokers provide a full Claims Management service in partnership with Lemonaid Motor Legal Ltd.



IN THE EVENT OF AN ACCIDENT 24HR / 365 DAY EMERGENCY ASSISTANCE MOTOR CLAIMS LINE: 03301759754

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- Get to a safe place before exiting your vehicle
- Take photos of the damage to both vehicles and accident location
- Take any witness details who may have seen the accident as it happened
- Exchange details with any other party involved – Vehicle Registration, Name & Telephone Number are most important
- Call the claims line as soon as possible
- A dedicated handler will assist you in the following;
 - **Liaising with your Insurer and Third Party Insurers**
 - **Non Fault Replacement Vehicle Provision**
 - **Managing your Vehicle Repair with Courtesy Car Provision**
 - **Dealing with any Total Loss payments**
 - **Assisting in any injury claim arising from the accident**
 - **Replacement Vehicle Costs**
 - **No Excess to pay in event of Non Fault Accident**
 - **Vehicle Recovery and Storage**
 - **No win, no Fee in the event of a Non Fault Accident**
 - **Loss of earnings**

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ROAD TRAFFIC ACCIDENT INSTRUCTIONS



In the unfortunate event that you have been involved in an accident please ensure the following details are taken at the scene no matter if the accident is your fault or the other parties.

Please take pictures of the accident damage and the location of the incident.

THIRD PARTY DETAILS

Third Party Name.....

Vehicle Registration.....

Make / Model.....

Address.....

Telephone Number.....

WITNESS DETAILS

Witness Name.....

Witness address.....

Telephone Number.....

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24hrs 365 days

ALWAYS ON HAND TO HELP
IN THE EVENT OF A CLAIM

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